



**VOILA TRAVEL (PTY) LIMITED
TERMS AND CONDITIONS**

Competitions, Gift Vouchers and Special Promotions.

- No person may on behalf of a third party, enter any competition. All entries must be made personally by the entrant in a personal capacity.
- The judges' decision is final and no correspondence will be entered into.
- Prizes are not transferable and/or negotiable nor are they redeemable for cash.
- Subject to competition rules (sponsor conditions / other agreements), Voila Travel undertake(s) to deliver prizes to respective winners only where such winners are residing (located / resident) within a 40km radius from our offices / the immediate geographical area. Winners resident or located anywhere outside the immediate geographical area will be accountable for any cost(s) incurred by the collection of any prize/s that they may win.
- Prizes not collected/claimed/acknowledged within 30 days of being won will be forfeited and disposed of at Voila Travel's discretion.
- Winners of specific competitions accept that certain other conditions may apply as prescribed by Voila Travel and/or the respective sponsor of the specific competition.
- By participating in any competition hosted partly or in whole by Voila Travel, participants further agree to be bound by a certain price validity period and/or dates and these cannot be extended or altered – the price will then be forfeited.
- All bookings are subject to availability and exclude peak periods i.e. public holidays, school holidays, long week-ends, Easter period as well as Christmas holidays.
- Certain prizes may require a level of fitness and wellbeing. Therefore the effect that any Medical condition whatsoever may have while utilizing the prize will be the sole responsibility of the any prize winner and not that of Voila Travel.
- Voila Travel will be exempted from any responsibility in terms of reactions to Spa Treatments. If a prize winner is pregnant, under medical treatment, have an injury or any condition, it will be the sole responsibility of the prize winner to safeguard himself/herself.
- Any added request for additional treatments, excursions, products, food and beverage etc. that are not specified on a voucher or prize package will be for the winners' own account.
- Travel insurance is highly recommended when the prize necessitate insurance cover.
- Should you take up your prize and additional services are added as a result of a personal request, these extras other than the contents of the prize/voucher will be for the winner's personal account. If these additional cost(s) are paid by credit card to Voila Travel you will be charged a credit card merchant fee.
- In the case of a "monetary value voucher" Voila Travel will provide you with a maximum of three destination options and thereafter any additional options you may request will be levied with a service fee.
- Please note the advance time requirements for a booking as per your prize/voucher.
- Any violation or attempt to violate any of the above rules will result in the immediate disqualification of the transgressor.
- General Terms and Conditions apply – www.voilatravel.co.za